



VEHICLE PROTECTION PLAN

Prepaid Maintenance Program

Auto Care



Benefits to You:

- Help lock in your vehicle maintenance costs at today's prices.
- All maintenance is performed by skilled technicians.
- Confidence that your maintenance is done right.
- Complete history of all of your covered maintenance services performed under this program.
- Transfer the plan (one time) to another owner in a private sale.

Coverage is available on virtually any make or model vehicle, new or used.

Plan Summary

The Auto Care prepaid maintenance program offers convenience and value while helping you keep your vehicle performing at its best.

Prepaying for your vehicle's regularly scheduled maintenance helps provide you the peace of mind of knowing that you are insulated from the potential rising costs of covered services. You will also have confidence in knowing the maintenance is performed by skilled technicians.

Plans Available

Maintenance plans ranging from 1-4 years are available for purchase, and if financed, can be conveniently included in your monthly payment (subject to credit approval).



Convenience

When you take your vehicle in for its scheduled service, simply present your coverage service card. Your trained technician already knows what is covered under your plan, which can save you time whenever you bring your vehicle in for service.



Timed Reminders

Approximately 30 days prior to your scheduled service, you will receive a service reminder based on your individual driving characteristics.



Service History

At the end of the plan term, you will receive a Service History of the covered maintenance performed on your vehicle.



Multi-point Inspection

The multi-point inspection of critical components in your vehicle can help save you money by identifying potential problems, such as excessive wear. Early detection can reduce the possibility of a part failure.

The following services will be performed at each scheduled visit:¹

- **Engine Oil and Engine Oil Filter²**
- **Multi-Point Inspection, that may include:**

Fluids inspected and replenished:

- Brake Master Cylinder
- Clutch Master Cylinder
- Transmission
- Differential
- Coolant
- Windshield Washer
- Power Steering
- Transfer Case (applicable vehicles)

Visual Inspection of:

- Air Filter (cabin and engine)
- System Hoses (cracking/leaks)
- Drive Belts (cracking/damage/wear)
- Axle Boots (damage/leaks)
- Shock Absorbers/Suspension
- PCV Valve (if applicable)
- Cooling System
- Exhaust System/Muffler
- Tire Wear
- Windshield Wiper

¹ Additional services may be recommended by your servicing dealer. These additional services are not covered by your Agreement and are your responsibility.

² The use of a synthetic grade engine oil may be indicated for your vehicle. Synthetic oil and filter changes may be required less often. Consult your vehicle's scheduled maintenance guide for factory-recommended oil grade and service intervals.

³ Lockout Protection does not include the cost of key replacement. Emergency Fuel Delivery includes up to 3 gallons of gasoline at no charge. Towing will be provided to the dealership where the vehicle was purchased/leased, or to an alternate dealership if the customer chooses. Maximum towing distance is 400 miles. Customer is responsible for additional towing cost beyond that distance. Certain restrictions may apply.

AutoCare also includes:

24-Hour Roadside Assistance³

Coverage also provides you with 24-hour roadside assistance for the full term of your Agreement. Coverage includes (parts and fluids excluded):

- Lockout Protection
- Flat Tire Changes
- Jump Starts
- Emergency Fuel Delivery
- Towing for Mechanical Breakdown and Collision Recovery



Coverage is for you when you:

Buy a vehicle

To help keep your vehicle maintained to ensure good operating condition.

Lease a vehicle

To help you satisfy your lease obligation to maintain your vehicle.



Ask your Sales Consultant or Financial Services Manager about the advantages of Auto Care and other programs we have to offer!

The purchase of a Prepaid Maintenance Plan is optional, cancelable (subject to specific agreement terms) and not required to obtain credit.

This brochure is a sample of the terms of the Auto Care maintenance plan, which are fully described in the Customer Agreement which will be mailed to you upon approval of your application. The actual time and mileage coverage, exclusions, and limitations of the Agreement issued to a customer may vary by both the vehicle model and according to the plan chosen by the customer. Services or repairs not covered by your plan are your responsibility, even if additional services are recommended by your dealer or revealed by inspections covered by your plan. Consult your vehicle's Owner's Manual for the factory-recommended service intervals.

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